



October 13, 2020

Dear Arcadia & 15 Craigside Residents,

On October 15<sup>th</sup>, the State of Hawaii will lift its mandatory 14-day quarantine for travelers coming into Hawaii as long as they can present proof of a **negative** COVID-19 test.

**What does this mean for residents who may have family or friends coming to Oahu to visit them, or for residents who may want to travel outside of Oahu?**

**Residents who have family or friends coming to visit them on Oahu:**

Beginning Thursday, October 15<sup>th</sup>, family members and friends arriving from either the Neighbor Islands or a trans-pacific location with proof of a negative COVID-19 test may:

1. Take a resident out for a meal, to shop, for a drive, etc.
  - Residents are reminded of our Infection Prevention Protocols of physically distancing, wearing face masks, proper hand hygiene and being aware of their surroundings while out in public.
2. Have a resident leave Arcadia/15 Craigside and stay with them off-site on Oahu.
  - Residents will not have to quarantine when they return to Arcadia/15 Craigside from their stay.
  - Residents are reminded of our Infection Prevention Protocols of physically distancing, wearing face masks, proper hand hygiene and whenever possible, try to have a separate bedroom and bathroom that is reserved just for their use as part of the accommodations.
3. Enter the building to close out an apartment. (All requests to close out an apartment must go through our Resident Service Managers, Lee Henry-Chang at Arcadia and Lauren Shin at 15 Craigside.)



### **Residents who choose to travel:**

If a resident chooses to travel to a Neighbor Island, they will **not** be required to quarantine upon return to Arcadia/15 Craigside.

If a resident chooses to travel trans-pacifically, they **will** be required to quarantine in their apartment for 14 days upon return.

### **No Visitor Policy & Guest Room Reservations**

Arcadia and 15 Craigside remain under a “no visitor policy” not allowing guests to come into the community. Therefore, guest rooms will remain unavailable until further notice.

As things continue to open up in the greater Honolulu community, having our Infection Prevention Protocols top of mind are paramount. Please continue to wear your face mask, physically distance, wash your hands, let the Clinic know if you are not feeling well AND do not go out unless it's a necessity.

Our team will be working on additional Infection Control educational material that we will be sharing with residents soon. Our goal is to arm you with best practices to stay safe while going outside of the Arcadia and 15 Craigside communities.

Sincerely,



Heidi Pliszka  
Chief Operating Officer  
Arcadia



Bree Komagome  
Chief Operating Officer  
15 Craigside