



October 16, 2020

**Weekly Cumulative COVID-19 Update for the Arcadia Family of Companies**

*Please note that changes are highlighted in yellow.*

Dear Residents, Clients, Members, Families and Staff,

Here is the Arcadia Family of Companies' (AFC) cumulative COVID-19 update as of October 16, 2020. The safety and well-being of our residents, clients, members and staff is our top priority. Since May 8, 2020, we have had **two residents, seven staff** and **one contractor** with confirmed cases of COVID-19.

**Positive Cases & Recovered Cases**

Community/ Program	Resident/ Employee	Department	Position	Date of Notification of Confirmed Case	Detected thru Interval Testing, Outbreak Testing or PCP	Current Status
15 Craigside	Employee	Health Care Center	RN	8/21/20	PCP	Recovered & returned to work
15 Craigside	Employee	Environmental Services – Maintenance	Maintenance Tech	8/24/20	Outbreak Testing	Recovered & returned to work
15 Craigside	Employee	Environmental Services - Housekeeping	Housekeeper	8/31/20	Outbreak Testing	Recovered & returned to work
15 Craigside	Contractor	Health Care Center	Therapy Contractor	9/20/20	Interval Testing	Recovered & returned to work
Arcadia	Employee	Dining Services	Wait staff	7/29/20	PCP	Recovered & returned to work
Arcadia	Employee	Dining Services	Wait staff	7/31/20	Outbreak Testing	Recovered & returned to work
Arcadia	Employee	Health Care Center	RN	9/26/20	Interval Testing	Off work
Arcadia	Employee	Health Care Center	Ward Clerk	9/29/20	PCP	Off work
Arcadia	Resident	Independent Living – 12 <sup>th</sup> Floor	N/A	9/26/20	Hospital	Recovered & returned to Arcadia
Arcadia	Resident	Health Care Center – 2 <sup>nd</sup> Floor Ewa Wing	N/A	10/1/20	Outbreak Testing	<b>Resident passed away 10/16/20</b>

It is with heavy heart that we share that our Arcadia resident who was COVID-19 positive in Arcadia's Health Care Center passed away on October 16, 2020. This resident has been with Arcadia for over 25 years and was a beautiful and loving member of this community. She will be sorely missed, but we are comforted to know that she is resting peacefully with her loving husband. Our thoughts and prayers go out to her family.

A press release providing an update on the AFC's COVID-19 outbreaks will be released to the media within the next day.

## **Resident Testing**

- At Arcadia, as of October 16, 2020, 554 COVID-19 tests have been performed resulting in two positive cases – an Independent Living resident (9/25/20) and a Health Care Center resident residing on the 2<sup>nd</sup> Floor Ewa wing (10/1/20).
- At 15 Craigside, as of October 16, 2020, 337 COVID-19 tests have been performed and all results have been negative.

## **Staff Testing**

### Antigen Testing

- As of October 16, 2020, we have performed 849 COVID-19 antigen tests for all employees that work in the 15 Craigside and Arcadia Health Care Centers.

### PCR Testing

- As of October 16, 2020, we have performed 2,390 PCR COVID-19 tests on staff, resulting in five positive cases (see chart on page1):
- Additionally, two staff were tested by their PCP with positive COVID-19 results (see chart on page 1).
- Although it is not mandated, the Arcadia Family of Companies continues to test all non-health care staff monthly with a PCR (nasopharyngeal swab) COVID-19 test in partnership with Premier Medical Group.

## **Outbreaks**

### Arcadia's Health Care Center (2<sup>nd</sup> Floor) Outbreak

- On September 25, 2020, at 4:15pm, a direct-care registered nurse at Arcadia tested positive for COVID-19 through an antigen test conducted at Arcadia as part of our weekly COVID-19 testing of all Health Care Center staff as mandated by the Centers for Medicare and Medicaid (CMS).

- The registered nurse was tested using Real Time PCR at 5:30pm on September 25, 2020 and the result was POSITIVE. The employee remains off work.
- September 25, 2020:
  - All 77 residents in Arcadia's Health Care Center were tested for COVID-19 and all results were NEGATIVE.
- September 26, 2020:
  - 191 staff and contractors were tested using Real Time PCR. As of September 28, 2020, all results are NEGATIVE.
- September 29, 2020:
  - We received confirmation that a non-direct care ward clerk on the 2<sup>nd</sup> floor Ewa wing tested positive for COVID-19. The employee was tested on Saturday (9/26/20) with a negative result. However, the employee developed symptoms after work Monday (9/28/20), stayed off work and was tested. The positive result was received early Wednesday (9/30/20) morning. The employee remains off work.
- October 1, 2020:
  - All 77 residents in Arcadia's Health Care Center were tested for COVID-19. As of October 2, 2020, all results are negative except for one resident who tested positive for COVID-19.
- October 1, 2020:
  - 191 staff and contractors were tested using Real Time PCR, all results were negative.
- October 6, 2020:
  - 76 residents in Arcadia's Health Care Center were tested for COVID-19 yielding all negative results.
- October 13, 2020:
  - 76 residents in Arcadia's Health Care Center were tested for COVID-19 yielding all negative results.
- October 13, 2020:
  - 128 staff and contractors were tested using Real Time PCR, all results were negative.
- Arcadia will continue to monitor residents and staff closely for symptoms over the next two weeks. If all goes well, we will approach HDOH for "clearance" if no new cases occur.

## Arcadia's Independent Living 12<sup>th</sup> Floor Outbreak

- On September 26, 2020 at 10:00am Arcadia was informed that an independent living Arcadia resident, who lives on the 12<sup>th</sup> floor, tested positive for COVID-19.
- September 26, 2020:
  - 21 residents on the 12<sup>th</sup> floor were tested for COVID-19 and all results were NEGATIVE.
  - 191 staff and contractors were tested using Real Time PCR. As of September 28, 2020, all results are NEGATIVE.
- Residents on the 12<sup>th</sup> floor continue to isolate in their apartments.
- September 29, 2020:
  - An Interval Testing Clinic was held at Arcadia with Premier Medical Group. Although, HDOH did not recommend testing all Independent Living/Assisted Living residents at this time, out of an abundance of caution, residents had the option to be tested. 34 residents were tested and results are negative.
- October 1, 2020:
  - 21 residents residing on the 12<sup>th</sup> floor were tested for COVID-19 and all results are negative.
  - 191 staff and contractors were tested using Real Time PCR yielding all negative results.
- Between October 6, 2020 and October 8, 2020:
  - 191 staff and contractors were tested using Real Time PCR yielding all negative results.
  - With two rounds of negative testing, staff who provide services to residents residing on floors 4-Solarium will no longer undergo further outbreak testing and monthly interval testing will resume.
- October 8, 2020:
  - Resident who tested positive has been in the hospital since September 25<sup>th</sup> and returned home to Arcadia. Resident has been cleared by the hospital's infectious disease physician as no longer infectious. Arcadia's 14-day quarantine period required when returning from the hospital is not necessary for this resident as the resident has already had the disease. We will closely monitor the resident for signs and symptoms, but the resident is not required to quarantine.
- October 10, 2020
  - All residents on the 12<sup>th</sup> floor completed a final round of testing yielding all negative results. Isolation precautions have been lifted.
- Arcadia will continue a 2-week monitoring period as required by the Hawaii State Department of Health.

## 15 Craigside's Health Care Center Outbreak #2

- Through required weekly testing of Health Care Center staff, on September 20, 2020 a direct-care contractor tested positive. All Healthcare Center Staff and residents, and Independent and Assisted Living residents who were identified as close contacts were tested on September 20<sup>th</sup> and 21<sup>st</sup>. All results were negative.
- A second round of testing was completed by September 29<sup>th</sup>. All results were negative.
- 15 Craigside will continue to monitor residents and staff closely for symptoms over the next two weeks. If all goes well, we will approach HDOH for "clearance" if no new cases occur.

## **Proactive & Preventative Measures Being Taken**

The Arcadia Family of Companies is staying in close communication with local and state health officials to ensure we are taking all the appropriate steps under current circumstances. We are also following guidance from CDC, CMS and HDOH to mitigate and reduce the spread of COVID-19.

### Arcadia's Health Care Center, 2<sup>nd</sup> Floor:

- The COVID Unit was stood up and activated in the early morning on October 2, 2020. COVID staffing is being mobilized and will be on a 12-hour shift schedule. There is currently one resident in the COVID Unit.
- Effective October 2, 2020, all staff on the 2<sup>nd</sup> floor are wearing N95 masks.
- All residents remain on full transmission-based precautions. This means contact and droplet precautions and full personal protective equipment (PPE) will be used and changed following service to each resident.
- Residents will remain in their rooms at all times unless there is a need to come out for assistance with meals. The Activities Team has planned for this and have individually care planned alternatives for each resident in the case of this type of quarantine scenario.
- Residents who can, are encouraged to cover mouth with face mask, tissue or cloth as tolerated.
- COVID Team members will only enter the building via the EWA stairwell. All other staff for the 2<sup>nd</sup> floor will continue to enter through the CENTER stairwell and exit through the WAIKIKI Stairwell.
- Beginning on October 2, 2020, the Clinic team moved to a 24/7 hybrid schedule, to allow for one nurse on duty for any IL/AL emergencies between the hours of 10pm – 6am.

### Arcadia's Independent & Assisted Living, Floors 4-Solarium:

- Effective October 14, 2020:
  - Residents who leave the community for non-essential visits will no longer be subject to a 14-day quarantine upon return.
  - Residents who go to the hospital or emergency room will still be required to quarantine for 14 days.

- Meal delivery will revert back to Dining Staff dropping off meals in each elevator lobby for Floor Coordinators to pick up and deliver.
- Garden visits will be re-instated.
- The Gift Shop will reopen.
- The Beauty Salon will reopen.
- Residents will be allowed to exercise off campus.
- Residents can utilize the first floor lounge – this includes sitting alone and reading the newspaper. Please be mindful of the five person maximum and do not move the furniture.
- Please keep small gatherings on your floors to no more than five people wearing face masks and physically distancing.
- Programs and Wellness classes will return to no more than five people.
- The Wellness Center will reopen and hallway exercises will end.

Continued precautions:

- Since September 29, 2020, all employee meals have been pre-packaged.
- Continue weekly interval testing for employees of 15 Craigside and Arcadia Health Care Centers per HDOH exposure requirements.
- Educating and training staff on the signs and symptoms of COVID-19 and the entry screening questionnaire.
- Enhanced infection prevention and control measures.
- Screening residents, staff, and essential visitors for symptoms.
- Restricting visitation and entry of people to the building.
- Testing staff and residents for COVID-19 based on current protocols and availability of tests.

Due to government privacy requirements, we cannot divulge specific information about the individuals who have confirmed or suspected COVID-19, unless they are your family member and you have the necessary permissions to receive such information.

We know you are concerned about your loved one, but it is crucial that we continue to restrict visitation to reduce the spread of this virus to others. We will contact you directly if your loved one is suspected or diagnosed with COVID-19.

We also understand that connecting with family members is incredibly important to our residents. Family members are encouraged to connect with their loved ones through video chat, calling, texting, or on social media.

We need your help in battling COVID-19. Please visit the CDC website ([www.cdc.gov/coronavirus](http://www.cdc.gov/coronavirus)) to learn how you can help prevent the spread in our community, since continued spread in the larger community increases the chance the virus will work its way into our communities and programs.

## Contact Information

We know that you may have questions and we encourage you to contact:

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Sincerely,

A handwritten signature in black ink that reads "Suzie Schulberg". The signature is written in a cursive, flowing style.

Suzie Schulberg  
President & CEO